GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:520
ANSWERED ON:17.07.2002
GRIEVANCE CENTRES
MANSINH PATEL;MANSUKHBHAI D. VASAVA

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether any Grievance Centres have been set up to redress the patients` grievances regarding treatment in the Government hospitals;

(b) if so, the details thereof;

(c) the number of complaints received in the Government hospitals in Delhi during the last six months; and

(d) the steps taken by the Government for redressal of the grievances of the patients and action taken against erring officials?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA)

(a)to(d): Information is being collected and will be laid on the Table of the Sabha.